

## Hydrosphere Quality Policy

Hydrosphere UK Ltd is totally committed to quality and aims to ensure long-term customer satisfaction and loyalty by focusing on customer needs and expectations and delivering first class customer service.

Hydrosphere UK Ltd strives to be perceived by our customers as a company whose products, service and support consistently exceed those of our competitors.

Hydrosphere UK Ltd does its utmost to be the preferred supplier of Aids to Navigation solutions and services.

Hydrosphere UK Ltd ensures that this Quality Policy is communicated and understood throughout the organisation.

Hydrosphere UK Ltd maintain an effective Quality Management Systems complying with ISO 9001:2015.

Hydrosphere UK Ltd endeavour to satisfy our client's requirements and get things right first time. Should we make a mistake, we will admit it and put things right as soon as possible.

Hydrosphere UK Ltd evaluates our suppliers to ensure that they are delivering quality that is consistent with our requirements.

Hydrosphere UK Ltd's Quality Policy is to ensure that our customers receive Aids to Navigation solutions and services which meet the requirements of IALA, national and local authorities.

Hydrosphere UK Ltd's Quality Policy is aimed at developing in each employee a sense of personal responsibility for quality improvement and, through adherence to this Policy by all personnel in the Company aims to demonstrate its commitment to quality.

Hydrosphere UK Ltd's Quality Management System is subject to continual review to ensure its continuing suitability, adequacy and effectiveness to fulfil the quality policies of the company.



John Caskey  
Managing Director  
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